

# CYBERNET

## “BUY AND TRY” AGREEMENT PURCHASE WITH OPTION TO RETURN FOR REFUND

Please complete this Agreement and fax this form to 949-600-8013 or send electronically to your account manager at Cybernet.

Company Name: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email Address: \_\_\_\_\_

This Agreement acknowledges the above referenced company's (Herein referred to as "Buyer") willingness to accept the ordered product(s).

If the product does not meet the Buyer's performance criteria, the Buyer agrees to return the product within the specified evaluation period of thirty (30) days, (evaluation period starts from when "Buyer" receives equipment) FOB Irvine, CA. If the Buyer decides to return the said equipment, Buyer must contact Cybernet on or before the 30<sup>th</sup> day from date of receipt to obtain a Return Authorization Number prior to shipping the equipment. The Buyer within three business days must ship the product and provide a valid tracking number from a reputable US carrier to Cybernet. Since the Buyer is solely responsible for shipping from and to Cybernet, the Buyer must insure the package in the event it is lost or damaged during transit.

If Buyer fails to return the product within allotted time, the RMA# is voided and the Buyer forfeits their right to return the product for refund. Additionally, the refund is subject to Cybernet's receipt and inspection of the equipment. The equipment must be returned in "new" condition, otherwise, the Buyer is solely responsible for any costs associated for Cybernet to repair or refurbish the unit back to "new" condition. Cybernet, at its sole discretion, will determine if the equipment will require refurbishment. Examples of individual refurbishment costs:

- |   |       |
|---|-------|
| 1) Front plastics, or bezel replacement:      | \$65  |
| 2) Touchscreen and/or Glass:                  | \$110 |
| 3) Missing accessories, or damaged packaging: | \$85  |

These costs to refurbish the unit will be deducted from the total refund. Extensive damage to the equipment may forfeit the entire refund if the equipment is deemed unrepairable.

The buyer agrees to use their credit card for this purchase for which a link will be sent to the buyer to input their credit card information.

I hereby acknowledge my authority to make any final purchasing decisions based on this offer, and I hereby agree to the terms of this agreement as stated above.

\_\_\_\_\_  
Signature of Buyer

\_\_\_\_\_  
Date

\_\_\_\_\_  
Product model

\_\_\_\_\_  
Approximate cost